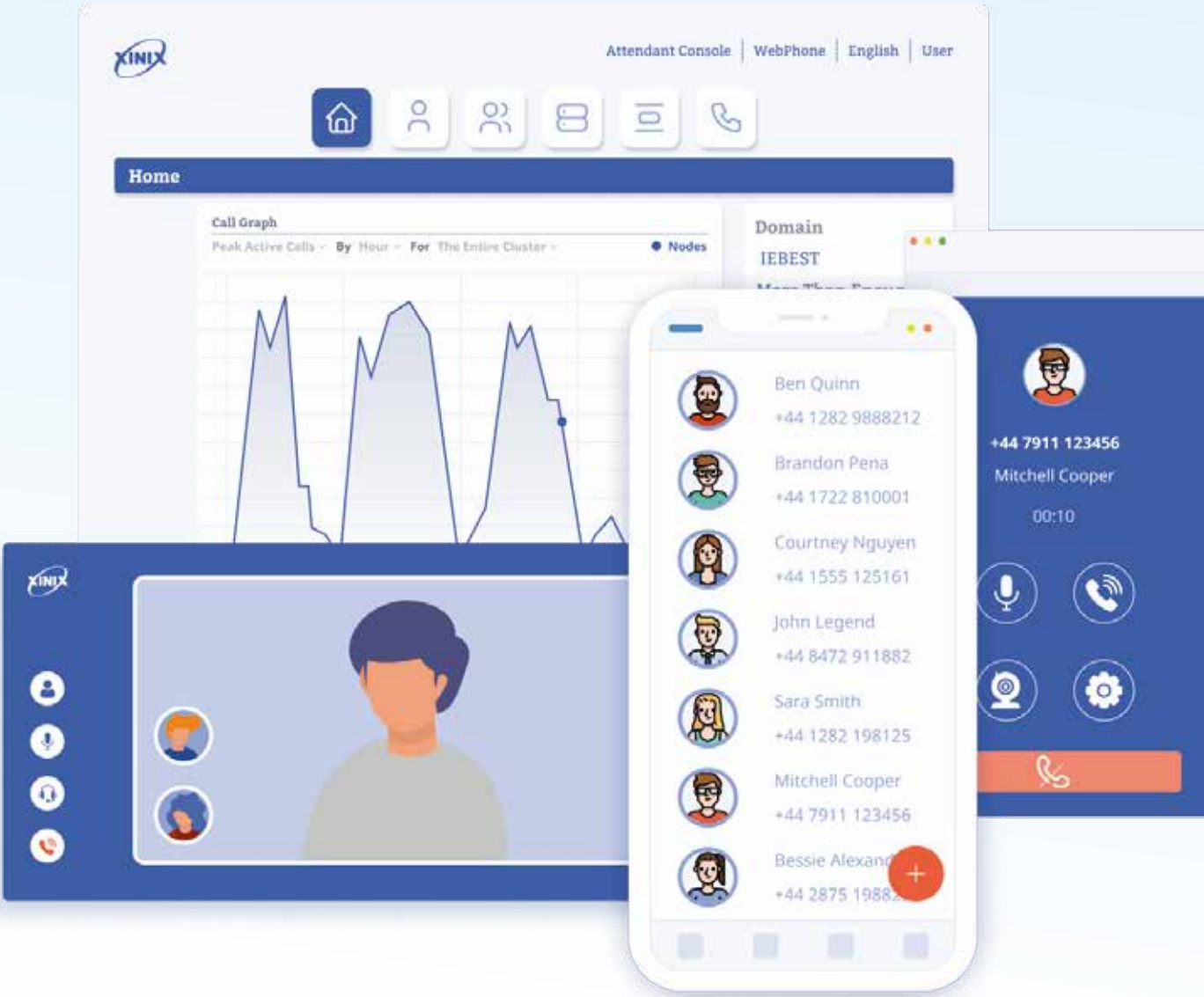




White Label and Resellers

activeSWITCH

Rate Card



Choose your Switch

| Product Code | Servers | Multi-Tenant Features | Reseller sipesk | White Label Own Brand |
|--------------|--|---|---|---|
| 1001 | active SWITCH - Class 5 Multi Tenant Switch (Required) | Multi extesnions, multi tenants, CDRs, real time cluster, scalable to thousand of users, system availability 99.999% | £50/month Minimum monthly billing | £100/month Minimum monthly billing |
| 1002 | Billing Software | This is a fully featured telecom billing solution and designed for integration with our cloud PBX telephony switch. | Self billing is not available | 5% Of billed revenue |
| 1003 | Branded Support | Our experienced team of professionals will manage all your customers support tickets. | Included | Product not available |
| 1004 | Bureau Billing | <ul style="list-style-type: none"> - CDR processing - CDR rating and tariff set-up - Invoice generation - No reliance on a single person - Support for billing queries and reporting requirments - Customer account queries handled - Follow up emails on outstanding balances - Balance collection and deposit | <p>Included</p> <p>This is a Managed Service, we will invoice customers under the sipesk brand.</p> <p>We will also collect all outstanding invoices and pay the balance after our fees and service charges into your account. 15% charge Of monthly billed revenue</p> | Product not available |
| 1005 | Set-up fee | | No set-up fee Active within 24 hours | £300/One off charge Active within 48 hours |

SIP Pricing

| Product Code | Product | Description | sipesk (£/monthly) 12 Months Term | White Label - Own Brand (£/monthly) 30 Days Term |
|--------------|-----------|---|---|--|
| 2001 | shareSIP | SIP channel 1 Concurrent call | | £3 |
| 2002 | share3000 | 1x SIP Channel plus 2000 minutes to UK landline and 1000 minutes to UK mobile | | £8 |

Per User Package (minutes cannot be shared)

| Product Code | Product | Description | sipesk (£/monthly) 12 Months Term | White Label - Own Brand (£/monthly) 30 Days Term |
|--------------|------------------|--|---|--|
| 2003 | soloPAYG | VoIP line priced for 1 concurrent call, per user licence, line cannot be shared. | | £3 |
| 2004 | soloHOME | VoIP line with 2500 UK landline minutes | | £6 |
| 2005 | soloPROFESSIONAL | VoIP line with 500 UK landline and mobile minutes | | £5 |
| 2006 | soloOFFICE | 2500 Minutes to UK landline and mobile | | £8 |

Please Note:

Page 3 "Minutes Explained" section.

| Product Code | Product | Description | sipdesk (£/monthly) | White label (£/monthly) | |
|--------------|-------------------------------------|---|---|---|--|
| 4001 | Browser Web-phone | Combine chat, voice and video calls in to one user-friendly interface. Compatible with macOS, Linux, Windows, iOS, Android or a browser we have you covered on all interfaces. Get ready to seamlessly move from a traditional phone system into the world of Voice over IP | Included for free | | |
| 4002 | Mobile (activeTALK softphone) | | Unlimited free downloads | Enquire Optional: Unlimited free downloads using sipdesk brand | |
| 4003 | Google browser, phone | | £2 | | |
| 4004 | CRM Integrator | | Integrate your CRM system with activeSWITCH PBX system | £4 | |
| 4005 | Call Centre License | | Manage your team, monitor through multiple wallboards | Enquire | |

Telephone Numbers

| | Product name | Product ID | Price |
|------------------------------------|--|------------|------------------|
| New DDI Numbers | DDI Number (UK) | 5000 | £1 |
| | International DDI Numbers | 5001 | Price on Request |
| Geographic Number Porting | Single Number on Analogue Line | 5002 | £15 |
| | Penalty Fee (if submitted data is incorrect thus preventing porting) | 5006 | £20 |
| | Porting Date Change | 5007 | £15 |
| Geographic Number Migration | Migration Single Number (non-continuous numbers) | 5010 | £15 |
| | Migration Number Block (continuous numbers 10 or more) | 5011 | £100 |

Professional Services

| Product ID | Product Name | sipesk | White label |
|------------|-------------------------|----------|-------------|
| 6001 | Router Configuration | Included | £4 |
| 6002 | IP Phone Configurations | Included | £4 |

Minutes Explained

| Minutes | Destination |
|---|--|
| No minutes included (Applied to shareSIP and activeUSER) | Mobile 0.0175p/min (02, Vodafone, Three, EE, Asda Mobile (EE), Tesco Mobile (02) UK Landline 0.0065p/min (01, 02 & 03 only) |
| UK Landline | UK landline 01, 02 and 03 numbers only |
| UK Mobile | 02, Vodafone, Three, EE, Asda Mobile (EE), Tesco Mobile (02) |

Please Note:

1. **m** = Includes mobile calls
2. All prices are shown in UKP and exclude VAT.
3. All transactions are subject to AERTEL Limited Terms and Conditions of Trade.

Cloud PBX Feature List

User Features

- Account-Authorization Codes
- Alternate Numbers
- Anonymous Call Rejection
- Authentication by Digest
- Authentication by ANI
- Auto Attendants
 - Personal Auto Attendants
 - Scheduled Auto Attendant
 - Barge In / Barge-in Exempt
- Busy Lamp Field
- Call Forwarding
 - Call Forwarding Always
 - Call Forwarding Busy
 - Call Forwarding No Answer
 - Call Forwarding Not Reachable
 - Find Me (multiple numbers)
- Call Logs (Inbound and Outbound)
- Call Monitoring
 - Automatic Monitoring
 - Supervising Mode
 - Silent Monitoring
- Call Notify
- Call Park
- Call Pick Up
 - Call Pick Up Group
 - Directed Call Pickup
- Call Queues
- Call Recording
- Call Schedule
- Call Status (Real-time in User Portal)
- Call Transfer
 - Attended Transfer
 - Blind Transfer
 - Intercom Transfer
 - Transfer to Voicemail
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- Calling Party Category
- CDRs
- Client Call Control (API and User Portal)
- Conferencing (Multi-Way Calling)
 - Convene Conference
 - Invite Attendees
 - Multiple Conference Rooms
 - Scheduled / Instant Conference
 - Web-based Setup
 - Account Codes
 - Monitor Add, Drop, Hold, Mute
 - Conference Recording
- Device Auto Provisioning
- Direct Inward Dialing
- Directed Call Park
- Directed Call Pickup
- Do Not Disturb
- Enhanced Privacy on Hold
- Extension Dialing
- External Calling Line ID Delivery
- Hunt Groups
- In-Call Service Activation
- Instant Messaging (via SIP SIMPLE)
- Intercom
- Internal Calling Line ID Delivery
- Last Number Redial
- Message Waiting Indicator
- Music-On-Hold
- System Default Music-on-Hold
- Personalized Music-on-Hold
- Phone Status
- Pre-paid Calling (PIN or ANI)
- Presence
- Privacy
- Selective Call Acceptance
- Selective Call Rejection
- Sequential Ring
- Simultaneous Ring Personal
- Three-Way Call
- Two-Stage Dialing
- Video Telephony
- Voicemail
 - Default Greetings
 - Customizable Greetings
 - Name Recording
 - Email Notification
 - Voicemail Forwarding
 - Forwarding to Email
 - User Portal (View, Save Delete)
 - Voice Messaging Group
 - Voice Messaging Call Back
- Web User Console
 - Contact List
 - Dial by Contact Name
 - Inbound Call Handling Rules
 - Screen Pop for CRM support

Group Features

- Authorization Group Codes
- Auto Attendants
 - Personal Auto Attendants
 - Scheduled Auto Attendants
 - Chained Auto Attendants
 - Barge In / Barge-in Exempt
 - Attendant Console
- Business Trunking
- Call Center / Contact Center
 - ACD
 - Detailed reports
 - Skill based routing
- Call Intercept
- Calling Group ID Deliver
- Calling Plans (Incoming, Outgoing)
- Configurable Extension Dialing
- Device Inventory
- Department Support
- Group Announcements
- Group Custom Ringback

- Hoteling
- Hunt Groups
- Instant Group Call
- Instant Messaging (via SIP SIMPLE)
- Office Manager Portal (Web portal)
- Pre-paid Calling (PIN or ANI)
- Printable Group Directory
- Simultaneous Ring (group)
- Video Conferencing (external MCU)

System Features

General

- Integrated Session Border Controller
- Multi-tiered with delegated administration
- Brandable web portals for all user levels
- Flexible partitioning for wholesale and retail
- Customizable IVR and system prompts
- Comprehensive NOC support tool
- SIP trace with ladder diagram on every call
- API for integration with existing OSS / BSS
- Codec Agnostic with Pass-Thru
- Integrated Billing and Accounting
- Prepaid or post paid accounts

Fault Tolerance

- Geo-distributed for network redundancy
- Active-Active server configuration
- Highly scalable, distributed architecture
- Up to 10 million users and 40 million BHCA
- Supports rolling, hitless upgrades

Routing Management

- Least Cost Routing
- Percentage Routing
- Granular Carrier Capacity Controls
- DID Grooming / Normalization
- e.164 Support
- White List / Black List

Security and Fraud Detection

- Velocity Filter for bad calls
- Auto Block on failed registrations
- Auto Block SIP port scanning
- Auto Block promiscuous SIP user agents
- Remotely triggered updates
- Support all major brands

Configuration Management

- Configurable Audit Trails
- Configurable Time Zones
- Custom Web Content
- External Provisioning Interface
- Portal Support
- Reseller Support
- Web Branding

Regulatory

- 999 Emergency Calling
- CALEA (Lawful Intercept)

Billing software features



Products, Services, and Equipment Inventory

- A robust catalog for products, services, and bundles
- Recurring, one-time, usage/metered, pro-rated, and rule-based charges
- Discounts, coupons, trials, and freebies
- Inventory allocation through activation



Billing, Invoices, and Collection

- Consolidate usage charges (recurring or one-time), including CDRs
- Measured usage rating
- Taxation through activeBill or integrated tax calculation partners
- Customizable branded invoice templates (with detail specific to customer needs)
- Billing cycles can be customer specific
- Regular, on-demand, or delayed billing
- Partial and full payments. Refunds, credits, exchanges, and cancellations.
- Offline and automated payments (credit card, debit card, and ACH). Multiple payment gateways
- Dunning notifications. Suspend or resume service based on payment status



Reporting

- Forty out-of-the-box business reports and dashboards to manage your business
- Product, customer, and partner performance
- Accounts receivable, payment status, and delinquent payments
- Compare carrier/provider contracted rates to invoiced rates for revenue leakage
- Credit card expiry report
- Custom reports built as needed



Customers, Orders, Subscription and Activation

- Customer details (consumer, business, hierarchical), payment information, order details, and subscriptions
- Quotes, orders, provisioning, activation, and product fulfillment
- Branded and mobile friendly 'Self-Care' and 'Help-Desk' allows customers to manage their own account, upgrade/downgrade plans, place orders, and make payments.
- CSRs can easily access customer information through activeBill or integrated CRM
- Service/subscription activation automated through downstream integrations
- Manage devices, store inventory, and track order status



Partners

- Create and manage partners, reseller and agents including settlement terms
- Allow access to all or part of the catalog with custom pricing/partner hierarchy
- Sell products through channel partners in a retail or wholesale model
- Partners can use activeBill functionality
- Partner settlement with a variety of settlement modes
- Partners can manage their own customers and or subscribers
- Partners can customize invoices and self-care portal with their own logo and color scheme



Integrations

- Seamlessly integrate with third-party services and internal business systems
- Accounting, Quoting, Taxation, Payment Gateway, and Downstream Activation
- CSR's have access to all customer data in one-view with CRM integration
- Custom integrations created as needed

